

Appendix A - List of current Cambridge City Council services and activities that impact on poverty

Strategy Objective	Service	Cambridge City Council activity
1. Helping people on low incomes to maximise their income and minimise their costs	Legal Services, Human Resources	The City Council currently pays all its employees the Living Wage, and is considering seeking accreditation from the Living Wage Foundation as an accredited Living Wage Employer.
	Community Development/ Arts and Recreation	The City Council currently has a budget of £1.2 million for Community Development and Arts and Recreation grants. A report will be going to Community Services Committee on 10 July proposing a reduction in this level of funding and a re-focussing of grants priorities and outcomes on those with highest need (CS Scrutiny 10 July)
	Community Development	Support for Credit Unions, including operating space in the Customer Service Centre, promotion in Cambridge Matters and Open Door, and emergency loan grants.
	Community Development	Raising awareness of problems of loan sharks and door step lenders
	City Homes	Maximising tenants' incomes by helping people to apply for welfare benefits, particularly Housing Benefit.
	City Homes	Supporting people to develop good money managements skills.
	City Homes	Helping people to access grants and charitable donations.
	City Homes	Engaging with agencies such as Christians Against Poverty to support people to manage significant debt.
	City Homes	Utilising services such as the Food Bank for those in crisis.
	City Homes	Providing local emergency accommodation to help reduce the costs of travelling for work/schools
	City Homes	Under occupation incentive scheme: For tenants who are Cambridge City Council tenants for two years or more, incentives offered to move to a smaller property. A grant and removal expenses are given.
	City Homes	Providing a rent advice / debt counselling service to prevent the occurrence of debt and promote advice on debt and welfare.
	Strategic Housing	The Citizens Advice Bureau (CAB) provides debt advice in the Customer Service Centre (CSC) on Wednesday mornings as part of Housing Advice service.

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	Revenues and Benefits	Providing an 'Entitled To' benefits calculator on the Cambridge City Council website which provides details of benefits that residents are entitled to, including the Council Tax Reduction scheme, housing benefit, tax credits, carers allowance and disability incomes.
	Revenues and Benefits	Advising colleagues to award a single person discount when a claim for benefit from a single person household is received.
	Revenues and Benefits	Liaising and supporting work with Citizens Advice Bureau (CAB) and third sector organisations to ensure benefits are claimed.
	Revenues and Benefits	Signposting customers with financial capability issues to Citizens Advice Bureau (CAB), credit unions and Money Matters, who can provide advice on maximising their income and reducing their reliance on expensive credit.
	Revenues and Benefits	Awarding Discretionary Housing Payments (DHP) and signposting residents to Cambridgeshire Local Assistance Scheme and local food banks.
2. Making the move into work easier	Community Development/ Arts and Recreation	The City Council currently has a budget of £1.2 million for Community Development and Arts and Recreation grants. A report will be going to Community Services Committee on 10 July proposing a reduction in this level of funding and a re-focussing of grants priorities and outcomes on those with highest need, including employment support measures.
	Community Development	Supporting and building confidence for vulnerable groups (e.g. training space for Bangladeshi women)
	Community Development	Providing public access to computers in City Council Community Centres
	City Homes	Referring people at risk of homelessness for Outreach Employment Advice
	City Homes	Giving advice on educational training schemes.
	City Homes	Digital Inclusion/Get On-Line: Assists tenants and leaseholders receiving benefits, who have no way of accessing the internet from home, either because they have no hardware, internet connection or both.
	Strategic Housing	Using homelessness grants to fund a specialist employment adviser employed by Cambridge Housing Society (CHS)

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	Revenues and Benefits	The 'Entitled To' benefits calculator on the Cambridge City Council website has an additional function which enables residents to calculate how much better off they would be in work.
	Revenues and Benefits	Using the Cambridge City Council website and mailshots to highlight that working reduces the impact of some of the Welfare Reforms.
	Revenues and Benefits	Signposting customers to Job Centre Plus for support into work and training.
3. Helping low income families with the cost of raising a child	Community Development	Working with Cambridgeshire County Council to provide pre-school childcare space at Buchan Street and Ross Street Community Centres.
	Community Development	Providing capital grants to centres that support food banks
	Community Development	ChYpPS have a partnership with Bristol Scrapstore to provide play pods for schools to encourage active play
	City Homes	Seeking grants for essential items such as school uniform, food bank and social fund grants.
	City Homes	Keeping homeless families within their existing schooling area through the provision of local Emergency accommodation
	Revenues and Benefits	The City Council's Local Council Tax Support scheme for 2013/14 and 2014/15 supports families with a dependent
	Revenues and Benefits	Clear signposting to Cambridgeshire Local Assistance Scheme where there is support with clothing for children and where referrals to food banks are made.
	Revenues and Benefits	Raising awareness of Free School Meals (FSM) provision amongst the Council's current caseload of benefit claimants. In cases where there is an assisted claim for Housing Benefit and it appears there may be entitlement to FSM, a form is automatically completed and sent to the County.
	Arts and Recreation	Providing support for school swimming and teaching children to swim
Refuse and Environment	Promoting access to healthy food and nutrition advice	
4. Breaking the link between poor	Community Development/ Arts and Recreation	The City Council currently has a budget of £1.2 million for Community Development and Arts and Recreation grants. A report will be going to

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health and poverty		Community Services Committee on 10 July proposing a reduction in this level of funding and a re-focussing of grants priorities and outcomes on those with highest need, including the outcome of improving health and wellbeing.
	Community Development	Providing affordable access to community facilities run by both the City Council run and the voluntary sector.
	City Homes	Applying for benefits such as Attendance Allowance which can be used to help pay for care and mobility.
	City Homes	Providing local social hubs which help prevent depression.
	Strategic Housing	Working with health services and other partners in the MEAM project to support a circle of people with multiple needs.
	Strategic Housing	Promoting new affordable housing which meets Level 4 of the Code for Sustainable Homes and investing in energy efficient measures in City Homes housing.
	Revenues and Benefits	Providing advice on access to disability benefits to increase incomes.
	Revenues and Benefits	Taking account of the increased costs of a disability when assessing entitlement to Discretionary Housing Payments (DHP).
	Revenues and Benefits	Meeting with local GP's and other healthcare professionals to promote the link between health, wealth and welfare. We have gained support for not applying a charge for supporting medical evidence if required for Discretionary Housing Payments (DHP)..
	Arts and Recreation	Promoting new 50% concessionary rates at Council-owned leisure sites
	Arts and Recreation	Promotion of free activities such as free swimming sessions
	Arts and Recreation	Free major community events such as The Big Weekend
	Arts and Recreation	Targeted sports development work to compliment NHS services in the community e.g Exercise Referral - run at Council/GLL sites via the LM contract, and at other sites by the Council with NHS funding
	Arts and Recreation	Accessibility to healthy food and nutrition advice
5. Ensuring that vulnerable older people get the	Community Development/Arts and Recreation	The City Council currently has a budget of £1.2 million for Community Development and Arts and Recreation grants. A report will be going to Community Services Committee on 10 July proposing a reduction in this

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services that they need and reducing the social isolation they can experience		level of funding and a re-focussing of grants priorities and outcomes on those with highest need, including older people
	City Homes	Providing lifeline alarms in sheltered housing schemes with 24hr out of hours emergency care support
	City Homes	Providing good quality modern sheltered housing schemes for older people, which incorporate assisted bathrooms and wet rooms
	City Homes	Training staff in sheltered housing schemes to assess the needs of people with regard to assistive technology.
	City Homes	Liaising with other agencies such as Community Navigators, care agencies, social workers and district nurses to ensure that people's care meets their needs.
	Strategic Housing	Cambridgeshire Home Improvement Agency (HIA) – enabling safe, secure and warm housing for older people and others who are vulnerable
	Strategic Housing	Topping up Disabled Facilities Grant funding over and above government grant levels to ensure people needing adaptations do not have to wait for unreasonable lengths of time.
	Strategic Housing	Providing small works in the home through the Safer Homes scheme to help older and vulnerable people to live safely and independently.
	Revenues and Benefits	Liaising with housing providers for older people to promote entitlement to benefits.
	Arts and Recreation	Providing targeted sports development work to compliment NHS services in the community, including work to reduce falls amongst older people
	Arts and Recreation	Supporting Prevention/Forever Active through guidance and grant funding
Arts and Recreation	Providing low cost activities for older people which promote activity and social cohesion e.g Tea Dances and the Mayors Day Out	
6. Helping people with high housing costs and improving the condition of people's homes	Refuse and Environment	Promoting energy efficiency measures through the Green Deal
	Refuse and Environment	Providing advice on reducing energy consumption and collective switching
	Refuse and Environment	Providing advice on reducing water consumption
	Refuse and Environment	GP's prescribing a housing inspection for any property or individuals carrying out self-referrals

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	City Homes	Working with technical officers to introduce energy saving devices into the home.
	City Homes	Working with tenants to secure alternative suitable accommodation via the HOMELINK system.
	Strategic Housing	Promoting new affordable housing which meets Level 4 of the Code for Sustainable Homes and investing in energy efficient measures in City Homes housing.
	Strategic Housing	Cambridgeshire Home Improvement Agency (HIA) – enabling safe, secure and warm housing for older people and others who are vulnerable
	Strategic Housing	Providing a range of grants and loans to older and vulnerable people on low incomes/ savings to improve their homes.
7. Working in partnership to tackle wider barriers to employment and engagement (e.g. transport, learning and skills)	Community Development	The Children & Young People’s Area Partnership for Cambridge and South Cambridgeshire brings providers together under umbrella of Cambridgeshire Children’s Trust
	Community Development	Delivering celebratory equalities events in partnership with other organisations in the city (e.g. Black History Month, International Women’s Day, Disability History Month, LGBT History Month etc)
	Community Development	Working with partners on county wide Child Poverty Strategy
	City Homes	Delivering a tenure neutral city-wide support service for older people, working alongside colleagues in Health and Social care as well as local housing associations
	City Homes	Providing 20 units of move on accommodation for adults recovering from mental ill health, in conjunction with the County Council and Metropolitan Housing Group
	City Homes	Referring tenants aged between 18-64 for floating support to help address poverty and other issues
	Community Development/City Homes	Helping prevent abuse by having robust safeguarding practices in place which identifies vulnerable people at risk of abuse including financial abuse
	Revenues and Benefits	Active participation in a number of groups: Cambridge and Peterborough Financial Capabilities Forum, DWP Benefit Forum, County Welfare

Strategy Objective	Service	Cambridge City Council activity
		Reform Strategy Group, City Council Diversity Forum and Equalities Panel.